

Opswell

Data Processing Addendum - outline

Roles

- Client is Controller (or equivalent). Opswell is Processor for engagement data.
- Subprocessors: Anthropic Claude in client tenant for delivery; HubSpot / Google for marketing site only.

Processing principles

- Process only on documented instructions for the engagement.
- No training of public models on Client Confidential Information by Opswell.
- Access minimized; MFA; offboarding at engagement end.

Security & incidents

- Aligned to the Opswell Security & data page and security one-pager.
- Prompt notice of confirmed personal-data incidents affecting Client data.
- HIPAA: BAA required before PHI. CUI stays out of cloud AI unless approved in writing.

Next step

- Send your DPA or request ours: hello@opswell.ai with subject Vendor / procurement pack.